

March 22, 2011

### **KIWO Supply Situation not impacted by Japanese Crisis**

To our valued customers,

These days we are frequently asked if the dramatic crisis in Japan has affected, or is expected to impact, our ability to deliver product.

I am happy to report that the events in Japan should have no negative effect on our manufacture or supply of **consumables**. We source few raw materials from Japan, and for those that we do import, we have non-Japanese alternatives approved and available should the need arise.

As far as our CTS and Grünig **equipment** goes, while there are important Japanese parts in some of the machines, we have ample stock of most critical components for current and future equipment. Furthermore, our suppliers assure us that they see no crisis-related availability issues on the horizon.

Should any aspect of this situation change, we will promptly inform you.

Many thanks for your continued business.

Best regards,



R. David Eisenbeiss  
President